

# **2016 Scheme**

**QP Code: 121380**

**Reg. No.:.....**

## **First Year MHA Degree Regular/Supplementary Examinations August 2024**

### **Paper I – General Management**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

**Essays:** (2x20=40)

1. Define control. Explain the various control techniques.
2. Define the term Management. Describe the managerial functions and its importance to the manager of an organization.

**Short Essays:** (2x10=20)

3. How is 'Line' function different from 'Staff' function in management. Explain.
4. Define the planning function of management. Illustrate the steps in planning.

**Short Notes:** (8x5=40)

5. Span of Management.
6. Performance appraisal methods.
7. Management Development.
8. Exit interview.
9. Motivation theories.
10. Disciplinary procedure.
11. Gant chart.
12. Grievances.

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