

2016 Scheme

QP Code: 121380

Reg. No.:.....

First Year MHA Degree Regular/Supplementary Examinations August 2024

Paper I – General Management

Time: 3 Hours

Max Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers*
- *Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

Essays:

(2x20=40)

1. Define control. Explain the various control techniques.
2. Define the term Management. Describe the managerial functions and its importance to the manager of an organization.

Short Essays:

(2x10=20)

3. How is 'Line' function different from 'Staff' function in management. Explain.
4. Define the planning function of management. Illustrate the steps in planning.

Short Notes:

(8x5=40)

5. Span of Management.
6. Performance appraisal methods.
7. Management Development.
8. Exit interview.
9. Motivation theories.
10. Disciplinary procedure.
11. Gant chart.
12. Grievances.
